



## Job Posting Seniors Community Connector- Farsi Speaking – Seniors' One Stop Program Job Description and Responsibilities (2023)

Founded in 1976, North Shore Community Resources' (NSCR) mission is to enhance well-being, social connections, empowerment and community participation by designing and delivering programs and services to create a thriving North Shore. To achieve this mission, we provide community programs and services in four areas: Child and Parent programs, Seniors programs, Community Engagement, and Community Legal Services and Housing Advocacy. To learn more about our agency visit [North Shore Community Resources \(nscr.ca\)](http://NorthShoreCommunityResources(nscr.ca))

<b>Position Title:</b>	<b>Senior's Community Connector (Farsi speaking)</b>
<b>NSCR Program:</b>	NSCR Seniors One Stop Program
<b>Summary:</b>	The Seniors Community Connector works with clients referred to us through Seniors One Stop, Better at Home, and Health Professionals.
<b>Reports To:</b>	Seniors One Stop Coordinator
<b>Status:</b>	Permanent Part-time Staff Position as funding permits
<b>Screening:</b>	Criminal Records Check & Vulnerable Sector Search required prior to start date and repeated as required from time to time. Professional References will be required.

The **Seniors' Community Connector** is responsible for outreaching and intaking clients requiring one on one support in the community beyond scope of SOS office support. This role acts as a triage between staff/volunteers and other community partners. Individual will work with Seniors One Stop Coordinator, and other Seniors Community Connectors as needed for additional support. A fluent Farsi/English Seniors Community Connector is needed for our client base.

### **Duties of the Seniors' Community Connector are to:**

- Assist in more complicated client requests and intake clients following current SCC best practice.
- Maintain up to date information on seniors' programs and services available on the North Shore.

- Work with Seniors One Stop Coordinator to develop training presentations and explore learning opportunities for volunteers.
- Provides input and evaluation on success of program
- Coordinates collection of data for annual statistics and program survey.
- Make enquiries about services on behalf of clients if they are unable to do so themselves.
- Able to drive and to use own car for work-related client visits and meetings.
- Interact with community service agencies to obtain and provide information on programs and program changes.
- Develop a Goal/ Action plan form and commitment timelines for each client.
- When appropriate attend meetings or events in the community.

**Experience, Education and Qualifications:**

- Good computer, writing and research skills.
- Ability to communicate well, work independently and with diverse groups and individuals.
- Strong knowledge of North Shore social services agencies.
- Strong knowledge of programs and services available for seniors.
- Bachelor's degree in social sciences or related experience
- Ability to speak Farsi and English both fluently.

**Hours:** 2 days per week

**Status:** This is a new and developing position.

If this position interests you, please apply for further discussion

**Screening:** Criminal Records Check & Vulnerable Sector Search required prior to start date and repeated as required from time to time.

This position requires travel in the North Shore and some weekend/after hours work.

**Suitable Candidates Subject to Criminal Record Check**

NSCR provides a competitive wage depending on experience.

This position commences in mid-September

Please send *electronic* applications in PDF format including a covering letter and CV to:

Sue Carabetta, Manager of Community Engagement and Senior's Programs:

[sue.carabetta@nscr.ca](mailto:sue.carabetta@nscr.ca)

*NSCR values diversity and inclusivity. We encourage all individuals inclusive of any identity to apply. Only those applicants selected for an interview will be contacted. We thank all individuals, who have submitted an application, for their interest.*