

## Better at Home Program - Volunteer Driver

### Position Description

The Volunteer Driver will provide transportation for frail, elderly seniors to enable them to get out of their homes and go grocery shopping, attend appointments, or participate in social activities in the community.

Volunteer Driver position objectives:

- o to improve the quality of life for seniors who are unable to take other forms of transportation
- o to decrease the social isolation of a senior and enhance their independence and quality of life

The Volunteer Driver is responsible for:

- o Transporting riders from their homes to their chosen destinations across Metro Vancouver area. Sometimes volunteers may stay with their rider or they may agree upon a pick up time
- o Providing assistance to riders as needed
- o Driving defensively and responsibly, obeying all traffic and seat belt laws
- o Attending all required orientations and training
- o Treating all riders with dignity and respect
- o Maintaining confidentiality of information shared by participants
- o Calling in if unable to make it for a scheduled shift
- o Reporting any incidents and emergencies immediately to the Better at Home Coordinator or Volunteer Coordinator
- o Keeping accurate records and submitting required reports

*Reports to:* Better at Home Program Coordinator

### Time Commitment

Ideally 3 – 6 trips per month with a 3 month commitment. Hours are typically between 9:00 am – 4:30 pm.

### Requirements

- o be 21 years of age or older
- o hold a valid driver's license, registration and appropriate insurance
- o have a minimum five years of driving experience
- o have a good driving record – able to supply Drivers Abstract
- o own a trustworthy vehicle and be responsible for the upkeep and safety of the vehicle. (We may use a cooperative car, in which case you wouldn't need to provide your own vehicle)
- o be in good physical and mental health
- o be physically able to assist riders should it be required
- o willingness to drive without distractions (cell phone, texting, ear pods, eating while driving)

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- able to consistently drive defensively and obey traffic laws
- be skilled at maps and logistics
- Empathy, patience, good communication skills (especially listening skills), reliable and committed

### Language Requirements: S=SPEAK R=READ W=WRITE

Able to speak English. Another language would be an asset.

### Criminal Records Check Requirements

Yes including Vulnerable Sector Check

### References

Two references required (not including family)

Please note during this time of the Covid-19 pandemic, the following additional protocols must be adhered to:

1. Volunteer and client must be free from any Covid-19 symptoms. If you are experiencing any cold or flu-like symptoms, please call the office.
2. The client must sit in the back seat of the car, behind the front passenger seat (diagonally to you).
3. Adequate social distancing of 6ft whenever possible – masks are encouraged at all times and must be worn if you are in contact with the client <6ft.
4. Cough and sneeze etiquette (into elbow and turn away)
5. Both client and driver should wear a mask.
6. Proper hand hygiene – taking hand sanitizer along with you.
7. Sanitizing any touch points before and after the service.